



LAX Connection

A Monthly Online Publication of Los Angeles International Airport

In this September Issue

September 2008

LAX Traveler Services

- Global Entry Pilot Program to Expand
- Five Airlines Change Terminal Locations
- Qantas Airlines Relocates Arrivals and Departures to Tom Bradley Terminal
- New Food Concessions Open at LAX Airport

Air Service News

- US Airlines Face Toughest Times Since 9/11
- Horizon Airlines Offers Daily Flights from LAX to Mammoth Starting Dec. 18
- United Airlines to Cease Service at LA/Palmdale Regional Airport After Dec. 6

LAX Traveler Services

Global Entry Pilot Program to Expand

The U.S. Dept. of Homeland Security announced the expansion of the Global Entry pilot program to four additional airports, Los Angeles International being one of them. The new sites are expected to be operational in the fall of 2008, and will be equipped with kiosks for expedited processing. Global Entry-approved participants bypass the regular passport control line and proceed directly to the Global-Entry kiosk. For more information on CBP trusted traveler programs, click

http://www.cbp.gov/xp/cgov/travel/trusted_traveler/global_entry/



Five Airlines Change Terminal Locations

Air Tran, Frontier, Spirit, and Sun Country airlines have relocated to Terminal 6 from Terminal 3 effective Sept. 7. Midwest Airlines relocated to Terminal 4 from Terminal 3. For more information on the terminal relocations, click

<http://www.marketwatch.com/news/story/frontier-airlines-changes-terminals-lax/story.aspx?quid=%7BDD3B9625-C67E-4ED4-B8D6-BEAC878A37B5%7D&dist=hppr>



Qantas Airlines Relocates Arrivals and Departures to Tom Bradley Terminal

With the start of the Qantas A380 service scheduled for October 20, 2008, Qantas is making terminal changes to more efficiently accommodate passengers flying into and out of Los Angeles International Airport (LAX). Qantas currently operates out of Terminals 3 and 4, and Tom Bradley International Terminal (TBIT). For more on the Qantas relocations in terminals, click

<http://www.marketwatch.com/news/story/qantas-relocates-flights-lax-terminals/story.aspx?quid=%7B7E1E9838-876C-467C-943E-751DD5B6F3FB%7D&dist=hppr>



New Food Concessions Open at LAX Airport Terminals

LAX travelers have new choices for dining within the airport's terminals. Baja Fresh Express at Terminal 7 offers fresh made to order Mexican food including burritos, tacos, and salads. La Brea Bakery Cafe in Terminals 1, 2, and 7 offers salads, sandwiches, and a variety of freshly baked breads and pastries. On The



Border Mexican Restaurant and Cantina in Terminal 4 offers a sit-down dining experience, in addition to a full-bar. For a list of LAX eateries, click http://www.lawa.org/tenantresults.cfm?siteFormat=&s_catid=31&s_airport=4&PrintMe=yes

Air Service News



Horizon Airlines Offers Daily Flights from LAX to Mammoth Starting Dec.18

Horizon Airlines will offer daily nonstop flights from LAX to Mammoth Yosemite Airport. The airline is offering one flight each way daily from Dec. 18 until April 12. For more information, click <http://www.latimes.com/business/la-fi-mammoth14-2008jul14,0,2392579.story>



US Airlines Face Toughest Times Since 9/11

Year 2008 will be another year recorded with a year-on-year decline in traffic. The last five or six years has shown the market actually contracted. Predictions as of August 4, 2008 warn the industry will lose \$10 billion this year, rivaling 2001 and 2002 as a year of historic losses. For more information, click <http://www.eturbonews.com/4765/beleaguered-plight-us-airlines>



United Airlines to Cease Service at LA/Palmdale Regional Airport After Dec. 6

Los Angeles World Airports (LAWA) released a statement on Sept. 18. The statement about the cessation of service said:

"The unprecedented effort to sustain service was extraordinary, and included financial assistance by the Federal government, the City of Palmdale, the County of Los Angeles, and an aggressive marketing campaign by LAWA. LAWA has spent a total of \$2.1 million alone on advertising and marketing efforts during the period prior to start of service on June 7, 2007, and during service, with studies showing an extremely high level of public awareness of the PMD service.

"Overall, LAWA has spent more than \$5 million underwriting this service with expenditures covering maintenance and operations, staffing, security and marketing. But the service simply has not been supported by customers. The combined financial investment to support the United/Palmdale service totaled approximately \$235.00 per passenger (22,449 passengers during FY 2007-08). We believe that no other U.S. airport or community has ever made this level of investment into air service.

"LAWA is greatly appreciative of the tremendous efforts to attract and promote air service at Palmdale by our local government and commerce partners in the Wheels Up Palmdale Coalition, which also includes the City of Palmdale, County of Los Angeles, Los Angeles Economic Development Corporation, Antelope Valley Board of Trade, Greater Antelope Valley Economic Alliance and U.S. Air Force Plant 42.

"United Airlines also demonstrated flexibility in its efforts to adjust its operations to make the best of the declining demand, including adjusting fares, schedules and aircraft type.

"The loss of this service in no way diminishes Los Angeles World Airports' commitment to regionalization. We must face the reality of the Palmdale market and recognize LA/Ontario International Airport as the most viable alternative to regionalizing air service once the airline industry rebounds."



Please send newsletter comments, inquiries and suggestions to:

LAX Public Relations Division
Attn: Thomas Trujillo
Editorial Assistant
One World Way, Room 109
Los Angeles CA 90045

Phone: (310) 646-5260
Fax: (310) 646-1894
To subscribe or unsubscribe
to the LAX Connection,
email: ttrujillo@lawa.org