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LAX Traveler Services



LAX Continues to Make the Airport Safe since 9/11

The Blue Ribbon Panel on Airport Security released a comprehensive security review of LAX that revealed the airport is safer today than it was following the terrorist attacks of 9/11, due in part to \$1.6 billion that has been invested in improving public safety and security over the past 10 years. For more information, click <http://www.lawa.org/newsContent.aspx?ID=1495>



Airport Police Traffic Officers Provide a N.I.C.E. Experience for Travelers

Airport Police Traffic Officers help keep vehicles moving in a customer-friendly manner by providing helpful handouts and a coupon for a free cup of coffee at Starbucks for travelers as part of LAX's "Neutralize Irritations Customers Experience (N.I.C.E.) program. For more information, click <http://www.lawa.org/newsContent.aspx?ID=1506>

TSA Provides Traveler Tips and Updates on Holiday Procedures

Transportation Security Administration provides traveler tips and updates for the holiday season and implemented new security procedures to make the screening process easier, such as a modified process for passengers 12 years old and under. For more information, click <http://www.tsa.gov/press/releases/2011/1114.shtm>

Five Contemporary Terminal Art Exhibitions Unveiled for Travelers

Five contemporary terminal art exhibitions have unveiled for the traveling public in Terminal 1 and Terminal 3. For more information, click <http://www.lawa.org/newsContent.aspx?ID=1488> and <http://www.lawa.org/newsContent.aspx?ID=1508>



Air Service News



American Airlines Introduces First Flagship Check-in at LAX

American Airlines introduced its first flagship check-in at LAX. This new check-in process will provide eligible customers a customized travel experience by expediting the travel process and receiving access to a separate security line. For more information, click <http://aa.mediaroom.com/index.php?s=43&item=3376>



United Air Will be First to Provide Wi-Fi via Satellite

United Air will be the first airline to provide Wi-Fi to their passengers via satellite, enabling passengers to search the web while traveling over seas. Panasonic Avionic Corporation will provide Wi-Fi connectivity on over 300 United Air and Continental Airlines mainline aircrafts, beginning mid-2012. For more information, click <http://www.united.com/press/detail/0,7056,69228,00.html>



Asiana Airlines Celebrates 20th Anniversary at LAX

Asiana Airlines celebrated its 20th anniversary of serving Los Angeles and North America at LAX this month, where its first aircraft was welcomed in 1991 from Seoul, Korea. Asiana currently provides 39 routes a week including destinations from Incheon to Los Angeles, New York, San Francisco, Seattle, Chicago, and Honolulu. For more information, click <http://www.lawa.org/newsContent.aspx?ID=1499>

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